

# How Qwally Helps Planning Departments

## A comprehensive engagement platform for business services.

Qwally helps your business community find, learn, and match with accurate information, connect with assistance programs, and finish complex tasks. Our self-service tools scale support, providing a world-class customer experience to every business, large and small.

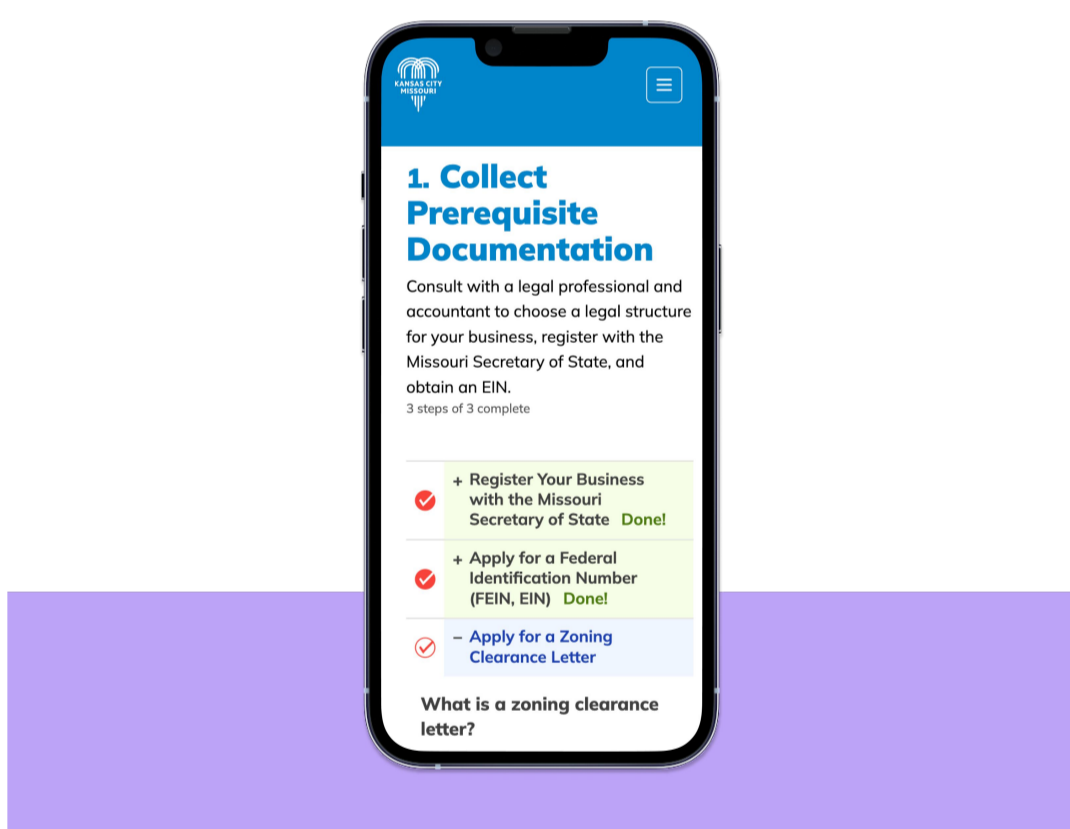


## We Solve Your Common Engagement Challenges

Less Customer Hand Holding

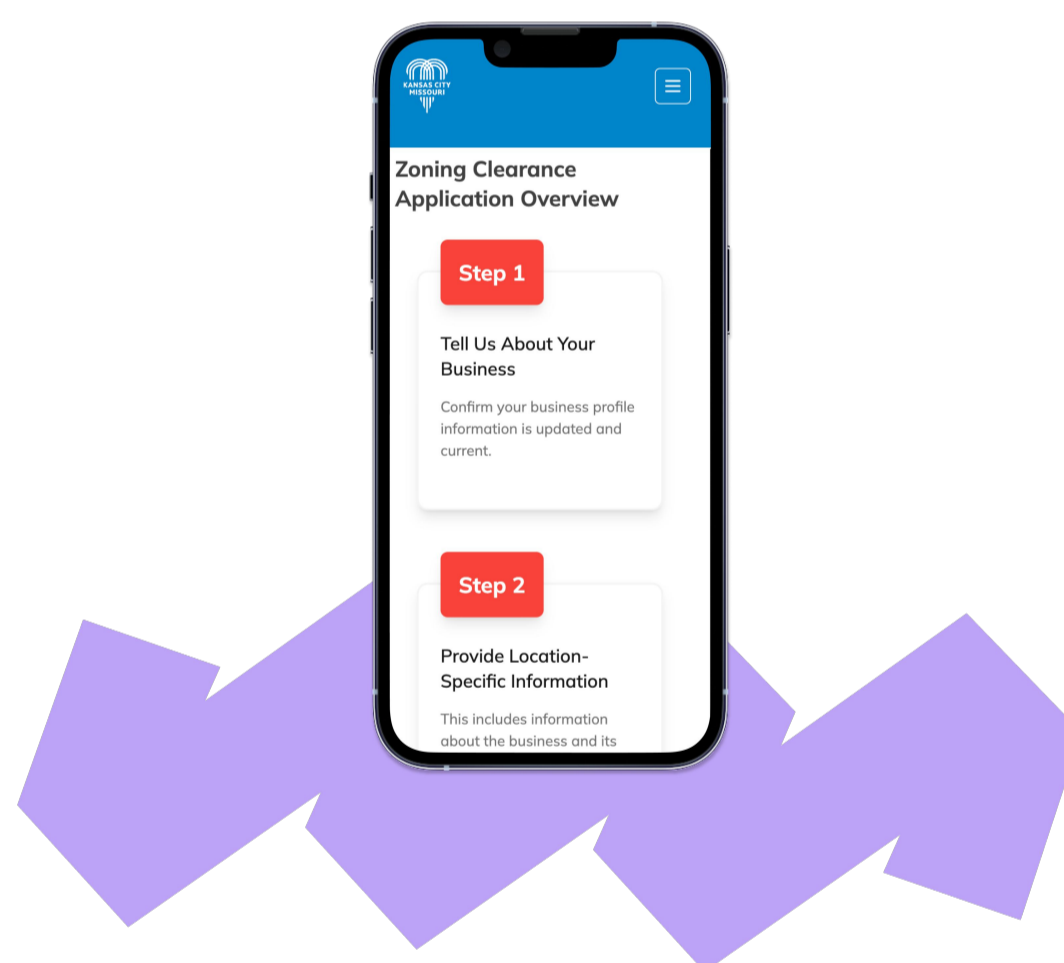
Fewer Incomplete Applications

More Coordinated Support



### Personalized Checklists

We assign a custom set of tasks to each business, putting your department into context. We explain your role, what to expect, and how to engage your team, preparing applicants for success.



### Configurable Applications

Our configurable applications walk businesses through each step, pre-populates known information, checks for missing pieces, and securely stores sensitive information, allowing you to review progress before submittal.



### Administrative Dashboard

Our administrative dashboard helps service teams log interactions with each business account, coordinating support across your team and making sure important information is never missed.

## Success Story

Qwally *reduced response times by 83%* for early zoning-related applications *with fewer staff resources* in Kansas City, MO.

qwally

Better, faster, smarter  
business services.

qwally.com